4.16. Application Administrator - Alerting

Id	4.16.
Description	As an **Application Administrator** I want to be notified if the monitoring detects any issues with the components of the system So that I can take corrective actions and inform the customers in case of issues.
Priority	**High**
Actors	User
API Calls	N/A
Linked Processes	
Status	**Not started**

Preconditions

1. The System identifies an incident that requires immediate attention

Postconditions

1. The System notifies the **Application Administrators** and any other contacts as specified by MyConnectivity that an incident has been detected. (e-mail / sms / other ?)

Main flow

1. The System detects an incident
2. The System notifies the Application Administrators as well as the other contacts as specified by MyConnectivity that an incident has been detected. (e-mail / sms / other ?)

Revision #1
Created 15 October 2025 06:00:28 by Sergio Sousa
Updated 15 October 2025 06:02:28 by Sergio Sousa